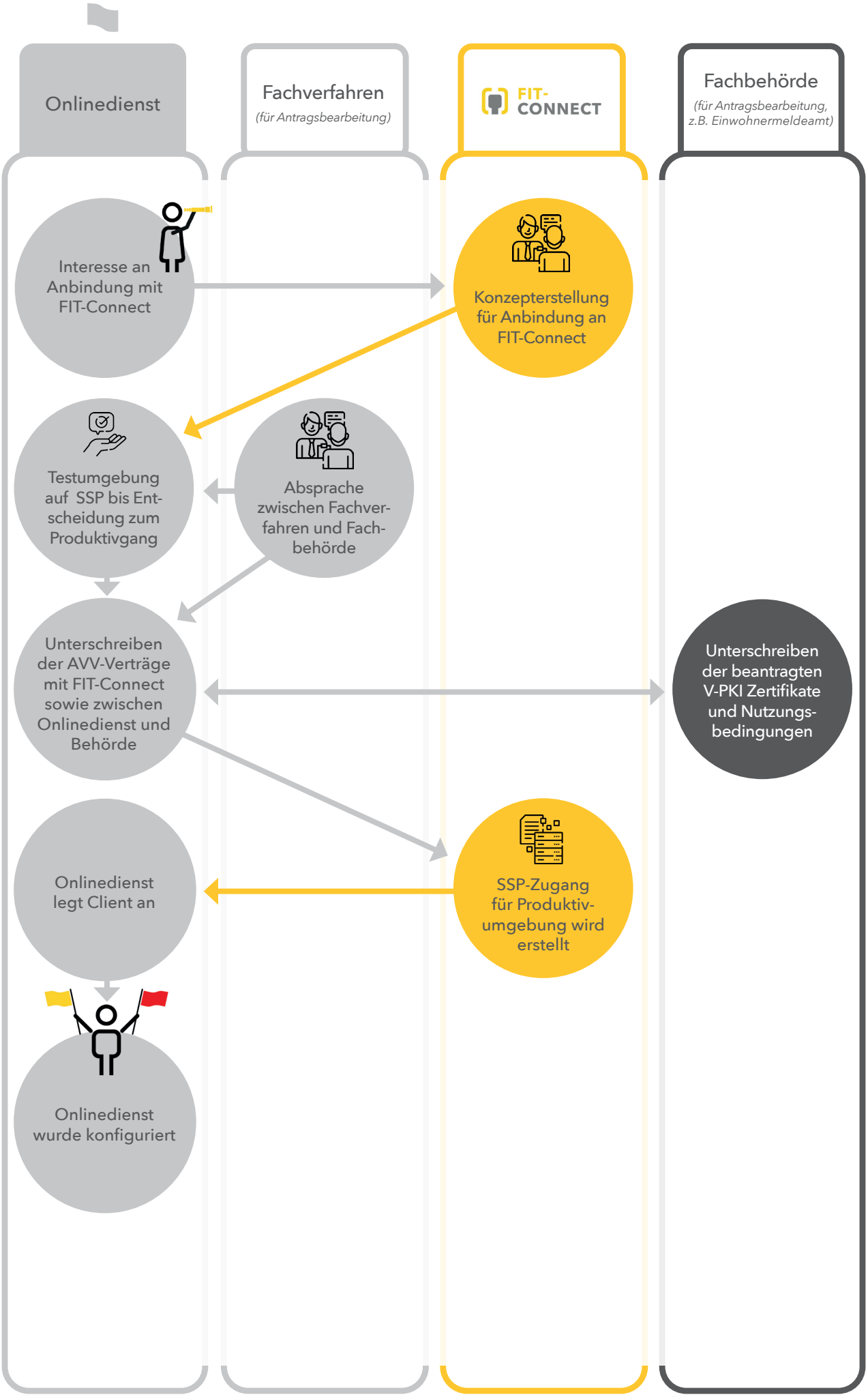PROZESS BIS NUTZUNG **ONLINEDIENST**